

26<sup>th</sup> January 2021FREE TASTER ONLINE SESSION  
FOR HR & TRAINING & LEADERS

# Inclusive Leadership

## Unlocking the Value of Diversity & Inclusion to Drive Innovation

**Promoting** Diversity and Inclusion is increasingly perceived as a societal imperative and many organizations are putting in place D&I policies and practices. However, the D&I in this part of the Asia could be quite different from the west. With the globalization and younger generations joining the workplace, the need for leaders to create welcoming workplace cultures is growing exponentially. Research shows that Inclusive Leader tends to see better outcomes from the individuals and teams they manage, including greater employee loyalty, better decision-making, and higher levels of innovation.

### Learning outcomes:

- Understand what is Inclusive Leadership and what is D&I and its impact
- Learn the 7 stages of attitudes when dealing with differences
- Explore the internal (cognitive) diversity and implicit (hidden) diversity of individuals and teams using the Cultural Orientations Framework (COF) assessment
- Nurture an inclusion culture based on the diversity of the teams
- Design and develop an impactful diversity and inclusion strategy for global business

### In our demo, we will share:

- What is D&I and its impact, as well as the role of an Inclusive Leader
- How one's attitudes deal with differences and how it could impact the D&I effectiveness
- Explore the use of Cultural Orientations Framework (COF) in unlocking the value of diversity and inclusion in organization
- Practical activities
- Q&A



### DATE

January 26<sup>th</sup>, 2021

### TIME

14:00 - 15:30

### TRAINER

Phek Yen NG

### LANGUAGE

Mandarin

### FORMAT

Online Zoom Meeting

You are invited to take a complimentary Cultural Orientations Framework (COF) Assessment at <https://www.cofassessment.com>

### REGISTRATION CONTACT

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# TRAINER PROFILE

## Phek Yen NG



**Management, Leadership and Training/Coaching Experience Over 19 Years**

**Nationality:** Malaysian (based in Beijing)

**Language:** English, Mandarin, Cantonese & Malay

### Accreditations

- Master Certified of Cultural Orientations Framework
- Certified Coach for Institute of Executive Coaching and Leadership (IECL)
- Certified Coach for Marshall Goldsmith Stakeholder Centered Coaching
- Certified Consultant for Cultural Transformation Tools
- Certified LEGO® Serious Play™ Facilitator
- Certified FORTH Innovation Facilitator
- Certified Chartered Accountant (FCCA and FCPA)

**Phek Y Ng** is a bilingual (English and Chinese) Fortune 500 leadership facilitator, coach and trainer with strong business background of more than 19 years of working experience in Mainland China, Hong Kong and Malaysia. She has delivered training workshops and 1-on-1 sessions to diverse groups and individuals in wide range of industries, including telecommunications, automotive, technology, finance, infrastructure, energy, etc.

She was the Finance Director for China Mobile HQ based in Beijing, where she was the first and only expatriate in the Group which consists of more than 300,000 employees during that period. Her extensive management and leadership experience in Chinese State-Owned companies has provided her rich intercultural experience in understanding, growing, and leading teams of diverse cultures.

She is also the co-author for the book “Positive Psychology Coaching in the Workplace – Keeping with Times – Coaching, Culture & Positive Psychology” (to be published in Q1 2021).

She co-facilitated with Prof. Philippe Rosinski on the world acclaimed Leading and Coaching Across Cultures – COF Certification program.

She specializes in global leadership development, intercultural, team effectiveness, diversity and inclusion, and innovation.

### Feedback from clients:

**“Great facilitating style! Very engaging and interactive. Room set-up also very inviting.”**

**“She was great! An excellent trainer who was easy to listen to and did a very thorough job explaining the materials as well as expanding upon those materials by sharing anecdotes and feedback regarding some of the situations I’ve faced since being on assignment.”**

### Some of Phek’s Clients

PayPal, China Mobile International, SAP, vivo, China Construction Bank (Asia), Microsoft China, Singtel, Volvo Cars, ANZ Bank (China), Daimler China, Schneider, Universal Studio Beijing, 中国交建, 云南能投, 上海国家会计学院, etc.



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